



Folded



Model: 565 Series  
Karaoke + Microphone  
with EZ Link Technology



Scan for app support

### Questions or Comments

For questions or comments regarding this or other eKids products, please visit our website: [www.ekids.com](http://www.ekids.com)

### Internal Rechargeable Lithium-ion Battery

This device uses an internal rechargeable lithium-ion battery that should last the lifetime of the device. If you suspect your battery may be dead, try charging it several times. If problems persist, please do not attempt to repair unit, see warranty for factory service and contact eKids Consumer Repair Department for assistance.

### Warning/Disposal Of Unit

Please do NOT attempt to change or disassemble the battery yourself. Doing so may damage the unit and will void your warranty.

- Never dispose of used batteries/electronics with ordinary solid wastes, since they may contain toxic substances.
- Always dispose of used batteries/electronics in accordance with the prevailing community regulations. Many electronics retailers now recycle batteries and other electronic components at no charge. To find a drop-off location near you, visit [www.cal2recycle.org](http://www.cal2recycle.org)

### Caution

The battery used in this device may present a risk of fire, explosion or chemical burn if mistreated. Never use or charge the battery if it appears to be leaking, discolored, deformed, or in any way abnormal. Never disassemble the unit or attempt to remove battery as that could cause leakage of alkaline solution or other electrolytic substance. Always confirm that the temperature is 5°C - 35°C (41° - 95° Fahrenheit) before you charge the battery. Leakage or deterioration of the battery may occur if this warning is not heeded. Never expose the battery to any liquid. Never expose the battery to excessive heat such as direct sunlight or fire. Never use the battery pack in an unventilated vehicle where excessive internal temperatures may be encountered. Always keep the battery out of the reach of infants and small children. Charging the device should always be conducted under adult supervision. Never leave a charging unit unattended. Always charge lithium devices on a non-flammable surface - wooden tables, bedding and carpeted floors are not recommended charging surfaces. If the unit is to be unused for an extended period of time, such as a month or longer, charge the unit fully before storage. Do not block any ventilation openings.

### Important Safety Instructions

Please heed all warnings, read and follow all instructions and keep these instructions handy for future reference.

- Do not use this product near water.
- Unplug unit and clean only with damp cloth. Stronger cleaning agents, such as Benzene, thinner or similar materials can damage the surface of the unit.
- Do not block any ventilation openings.
- Heat - This product should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this product during lightning storms or when unused for long periods of time.
- Damage Requiring Service - This product should be serviced by qualified service personnel when:
  - Plug has been damaged.
  - Objects have fallen into or liquid has been spilled into the enclosure.
  - The unit has been exposed to rain. The unit has been dropped or the enclosure damaged.
  - The unit exhibits a marked change in performance or does not operate normally.
- No naked flame sources, such as lighted candles, should be placed on this product.
- This product is suitable for use in tropical and/or moderate climates.

### WARNING:

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
- Do not dispose of batteries in the household trash or fire.
- The mains plug of power adaptor is used as the disconnect device, it shall remain readily operable.

### FCC Information

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device complies with Part 15 of the FCC Rules, operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
  - NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### ISED Information

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The device comply with ISED RF exposure requirement, users can obtain Canadian information on RF exposure and compliance.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil est conforme aux exigences d'exposition RF ISED, les utilisateurs peuvent obtenir des informations canadiennes sur l'exposition aux RF et la conformité.

Tout changement ou modification non expressément approuvé par la partie responsable de la conformité peut annuler l'autorité de l'utilisateur à utiliser l'équipement.

CAN ICES-3 (B) / NMB-3(B)

### Limited 1 Year Warranty Information

eKids, LLC warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase. Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, eKids will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center authorized by Customer Service.

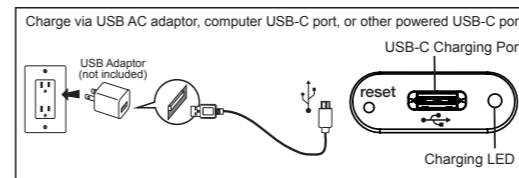
If service is required, please contact Customer Service at [ekids.com/support](http://ekids.com/support) to obtain a Return Authorization Number and shipping instructions. A copy of the sales receipt is required to validate in-warranty coverage.

Disclaimer of Warranty

NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner. This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will eKids or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Your acknowledgment and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your eKids products.

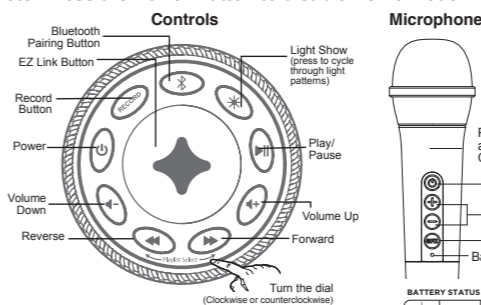
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### Charging The Battery: (Under Adult Supervision)



- Connect the included USB-C cable to the USB-C charging port on the back of the unit.
- Connect the standard USB plug end of the cord to a power USB port on a computer or other USB charging device.

Note: Press the Power Button to disable Demo Mode.



### BATTERY AND BLUETOOTH STATUS INDICATOR

Indicator	LED on rear of unit	Image
Charging	Solid RED	
Fully Charged	Solid BLUE	
Battery Low	Fast Flashing RED + Voice prompt "battery very low"	
BT Connected	Fast Flashing BLUE x3	
Pairing	Fast Flashing BLUE	

### Playlist Select:

During the app setup, you can select up to 20 pre-existing playlists. Those playlist names will be activated, and selectable using the dial. Turn the dial to select the playlist you would like to hear. The playlists selectable by the dial can be customized using the EZ-Link Setup App. Once you select a playlist, press the EZ Link Button to play.

### Connecting to Bluetooth

- Turn on your Bluetooth device and enable Bluetooth mode (check in Options or Settings).
- Press the Power Button. The unit will enter pairing mode.
- Using your Bluetooth device, select the Bluetooth pairing name for your product:
  - For Disney Princess: "EZ-Link 565DP"
  - For Disney: "EZ-Link 565DG"
- A voice prompt "connected" will sound to confirm once your device is paired. Put your Bluetooth device in play mode to play audio.
- Use the "Forward", "Reverse" and "Play/Pause" buttons on the unit to navigate tracks.
- To manually pair, press and hold the Bluetooth Pairing Button for 2-3 seconds.

### Installing EZ Link Setup App

Use the EZ Link Setup app to access your favorite Disney playlists on a variety of different music streaming services.

This function will need to be activated before use. To set up:

- Download the free EZ Link Setup app from the Apple Store or Google Play, and install it on your Bluetooth-enabled iOS or Android device.
- Bluetooth device should be powered ON and connected to the unit.
- Follow the prompts in the EZ Link Setup app to choose a preferred streaming service, and complete setup.
- Keep the EZ Link Setup app open and running on your Bluetooth enabled device to use EZ Link seamlessly.

Note: As part of the setup process, we ask users to provide their date of birth the first time using the app. We do not store this information and use it to help filter access to the streaming services available in the app.

### Using EZ Link Button

Once the app is enabled, use the EZ Link Button on the unit to access Disney playlists. Select a Disney playlist by turning the dial clockwise or counterclockwise on the top of the unit, then press the EZ Link Button to play.

Note: Product must be paired to an iOS or Android device that is running the EZ Link Setup app. It may take a few seconds to connect to your streaming service and playlist. Some streaming services require you to press 'Play' on your Bluetooth device.

### Using the Record Button

This unit has 10 minutes of recordable memory. To record and save your performances:

- Press and hold the Record Button for 2 seconds to start recording.
- Press the Record Button again to stop recording.
- Press the Record Button to listen to your recording, and use the Forward/Reverse Buttons to navigate through recorded tracks.
- To delete a recording: when your recording is playing, press and hold the Record Button until a voice prompt asks you to confirm. Press Record Button again to confirm and delete the file.

### Charging the Microphone

Gently place connected microphone on Charging Base with charging contacts facing contacts on dock. The Battery Indicator LED will flash red to indicate charging, and turn off when fully charged. For first time charge, keep docked for 3 hours to charge fully.

### Troubleshooting/Reset:

- Make sure unit is completely charged. To re-pair device, press and hold the Bluetooth Pairing Button on the top of the unit.
- Use the extended tip of a paper clip or other small tool to press in the Reset Button on the back of the unit.

### App Troubleshooting:

- If you press the EZ Link Button, but a playlist does not open:
- Confirm your Bluetooth device is connected to the unit.
  - Make sure the EZ Link Setup app is installed and running on your 'unlocked' Bluetooth device.
  - Make sure the EZ Link Button is enabled (via EZ Link Setup app). For further information and to see the latest instructions, visit [www.ekids.com](http://www.ekids.com)

