

Limited 90 Day Warranty Information

eKids warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of 90 days from the date of original purchase. Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased.

Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, eKids will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center authorized by Customer Service.

If service is required, please contact Customer Service at www.ekids.com/support/contact to obtain a Return Authorization Number and shipping instructions. A copy of the sales receipt is required to validate in-warranty coverage. If proof of purchase cannot be produced, the product will be deemed out-of-warranty. The date of purchase, vendor, product model number, and purchase price must be legible and verifiable.

Disclaimer of Warranty NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner. This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will eKids or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your eKids product.

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